Frequently Asked Questions – Parents and Community
Updated April 1, 2020

Frequently Asked Questions from staff are being answered in the BCPS News Hub, which staff may access from the intranet under Publications.

Extended Closure

1. Will schools continued to be closed past March 27?

   Schools will remain closed until April 24.

Computer Access

1. Can my child get access to a school computer?

   Students in grades 6-12 were instructed to bring home their computers. For Grades 3 through 5, we are delaying Chromebook distribution while we work out a logistical plan based on the governor’s Stay at Home order and guidelines from the health department.

2. My computer is still at school. Can I go there and get it?

   Computers left at middle and high schools are not available at this time.

3. What do I do if we don’t have internet at home?

   Several vendors are offering free internet access during this closure including Xfinity’s temporary offer for those eligible.

Curriculum Access

1. How will students with computers continue learning?

   Students in middle and high school will access learning through Schoology. Additionally, students will receive continuous learning through opportunities to meet virtually with teachers, complete assignments, receive feedback during “office hours,” and submit assignments for grades.

   Students with computers in Grades 3-5 will access learning through Schoology. Additionally, students will receive continuous learning through opportunities to meet virtually with teachers, complete assignments, receive feedback during “office hours,” and submit assignments for grades.
2. How will students without computers receive instruction?

Students without computers may download work from the Student Learning Resources webpage. Work packets will be mailed home for PreK through Grade 2, and for Grades 3-5 for the period from April 6 – 24.

Grading, Reporting, and Testing

1. Will the Student Learning Resources that cover March 16 to April 3 be graded?

The work assigned during this time is supplemental and will not be graded because it was designed to be practice, reinforcement, and enrichment.

2. How will students turn in work to be graded?

Students using Schoology will turn in work using Schoology. Since continuous learning after March 27 will involve new learning, graded assignments for students in Grades 3-12 will be submitted through Schoology. Students completing paper packets will turn in the work when we return to school at a later date to be determined. We are exploring digital ways for these students to turn in assignments.

3. How will work be graded?

Teachers will provide feedback. We are working on grading procedures and marking period grades for quarter 3 and quarter 4 with the Maryland State Department of Education.

4. Will students still be able to complete SAT and AP testing?

The College Board is scheduling make up dates and alternative access for these tests. AP tests will be delivered online.

Spring Break, Prom and Graduation

1. Will spring break still occur from April 3 to April 13?

We are implementing our Continuity of Learning Plan as of April 6, but students and staff will recognize two holidays: Friday, April 10 (Good Friday) and Monday, April 13 (Easter Monday).

2. Will prom still occur?

The Governor’s executive order prohibits gatherings of more than 10 people. If the executive order is still in effect at the time of the prom, the prom will be cancelled.
3. Will graduation still occur?

The Governor’s executive order prohibits gatherings of more than 10 people. If the executive order is still in effect at the time of the graduation, the graduation will be cancelled. We are hoping to postpone our graduations until it is safe to have large gatherings – TBD.

Requesting Transcripts for Scholarships

1. How do I request the transcripts I need when applying for scholarships?

If students need to obtain their school transcripts, they should contact their school counselors (via email) to request that a transcript be uploaded into the document section of Naviance.

Food Distribution

1. Because of my work, I am unable to come to the food distribution site during the scheduled time or with my child. Are any exceptions available?

For additional assistance, please call 211 or visit 211, Baltimore County Government Food Resources, or Baltimore County Food Pickup Locations.

2. I am disabled and unable to bring my child to the site and it is too far to walk. Are any other resources available?

For additional assistance, please call 211 or visit 211, Baltimore County Government Food Resources, or Baltimore County Food Pickup Locations. Lyft and Uber are on call to assist through 211.

Special Education Services

1. How will students continue to receive special education services?

Students with an Individualized Education Program (IEP) will continue to receive a comparable service to those in general education. Special Education services and related services can be provided through distance learning. Special educators can provide accommodations or modifications to materials created by general educators, as they do each school day. Special educators and related service providers can continue to create specially designed instruction based on the student’s individual needs.

Case management services can continue through phone calls or video conferencing with families. IEP teams may also continue using telephone or video conferencing.

Special educators and related services providers will be required to document services during the extended closure.
BCPS school staff can hold IEP teams during the extended closure to discuss comparable services if families are concerned about the delivery of specially designed instruction during the extended closure. IEP teams will be recommended to hold meetings once schools re-open to discuss the educational impact on the student during the extended closure and determine if compensatory services will be owed.