

Parent University: Technology Support

<https://www.bcps.org/parentu/>

Welcome To Parent University



[BCPS One Basics](#)
[Create a Parent Account](#)



Parent University is now the COVID- 19 Information Hub

The Parent University Hub offers resources, videos, workshops, and system updates to support the virtual needs of your family. While visiting the site check out our latest newsletter [FACETIME: Home Edition](#).

For additional assistance, please [contact your child's school](#).

Need Help? Access Community Resources Here

Academics

Health and Wellness

Personal Growth

Birth Through Pre-K Services

Student Meals

Registration

2 free months of internet if eligible

Growing Up Digital

Schoology Support

Chromebook Support

Google Meets Support

Tech Support

Free Baltimore County wifi locations

Free Xfinity wifi

Pandemic EBT

Translated Resources

Everything you want to know about accessing BCPSone.

- In order to create an account make sure that the email address you are using is the same one that the school has on file in our student information system.
- Contact the school if you need to update your information: 443-809-5250

Everything you want to know about Schoology:

- Parent Schoology Support documents can be found here.
- Resources on the many options that Schoology offers

Everything you want to know about Chromebooks:

- Detailed instructions on using your Chromebook
- Should you have issues contact the Helpdesk at 443-809-4672

Everything you want to know about Google Meet:

- There are a number of resources that are available for signing onto a google meet and navigating the buttons.

Everything you want to know about Tech Support:

- There are a number of links to different tech support options like submitting a Helpdesk ticket.
- Should you have issues contact the Helpdesk at 443-809-4672